

Spinraza (nusinersen) Injection

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[Instructions for Use](#)

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Related Policies

- N/A

Coverage Rationale

Spinal Muscular Atrophy (SMA)

For initial coverage of Spinraza (nusinersen) Injection, the following will be required:

- Diagnosis of spinal muscular atrophy (SMA) Type I, II, or III **and**
- Both of the following:
 - The mutation or deletion of genes in chromosome 5q resulting in one of the following:
 - Homozygous gene deletion or mutation (e.g., homozygous deletion of exon 7 at locus 5q13) **or**
 - Compound heterozygous mutation (e.g., deletion of *SMN1* exon 7 [allele 1] and mutation of *SMN1* [allele 2]) **and**
 - Patient has at least 2 copies of *SMN2*
- Patient is not dependent on invasive ventilation or tracheostomy **and**
- Patient is not dependent on the use of non-invasive ventilation beyond use for naps and nighttime sleep **and**
- At least one of the following exams (based on patient age and motor ability) has been conducted to establish baseline motor ability:
 - Hammersmith Infant Neurological Exam Part 2 (HINE-2) (infant to early childhood)
 - Hammersmith Functional Motor Scale Expanded (HFMSE)
 - Revised Upper Limb Module (RULM) Test (Non ambulatory)
 - Children's Hospital of Philadelphia Infant Test of Neuromuscular Disorders (CHOP INTEND) **and**
- Prescribed by or in consultation with a neurologist with expertise in the diagnosis and treatment of SMA **and**
- Spinraza is to be administered intrathecally by, or under the direction of, healthcare professionals experienced in performing lumbar punctures **and**
- Patient is not to receive concomitant chronic survival motor neuron (SMN) modifying therapy for the treatment of SMA (e.g., Evrysdi) **and**
- One of the following:
 - Patient has not previously received gene replacement therapy for the treatment of SMA (e.g., Zolgensma) **or**
 - Both of the following:
 - Patient has previously received gene therapy for the treatment of SMA (e.g., Zolgensma) **and**

- Documentation of an inadequate response to gene therapy (e.g., sustained decrease in at least one motor test score over a period of 6 months)

For reauthorization coverage of Spinraza, the following will be required:

- Presence of positive clinical response to therapy from pretreatment baseline status as demonstrated by the most recent results from one of the following exams:
 - One of the following HINE-2 milestones:
 - Improvement or maintenance of previous improvement of at least a 2 point (or maximal score) increase in ability to kick
 - Improvement or maintenance of previous improvement of at least a 1 point increase in any other HINE-2 milestone (e.g., head control, rolling, sitting, crawling, etc.), excluding voluntary grasp
 - Patient exhibited improvement, or maintenance of a previous improvement in more HINE motor milestones than worsening, from pretreatment baseline (net positive improvement)
 - Patient has achieved and maintained any new motor milestones from pretreatment baseline when they would otherwise be unexpected to do so (e.g., sit unassisted, stand, walk) **or**
 - One of the following HFMSE milestones:
 - Improvement or maintenance of a previous improvement of at least a 3 point increase in score from pretreatment baseline
 - Patient has achieved and maintained any new motor milestone from pretreatment baseline when they would otherwise be unexpected to do so (e.g., sit unassisted, stand, walk) **or**
 - One of the following RULM test milestones:
 - Improvement or maintenance of a previous improvement of at least a 2 point increase in score from pretreatment baseline
 - Patient has achieved and maintained any new motor milestone from pretreatment baseline when they would otherwise be unexpected to do so (e.g., sit unassisted, stand, walk) **or**
 - One of the following CHOP INTEND milestones:
 - Improvement or maintenance of a previous improvement of at least a 4 point increase in score from pretreatment baseline
 - Patient has achieved and maintained any new motor milestone from pretreatment baseline when they would otherwise be unexpected to do so (e.g., sit unassisted, stand, walk) **and**
- Patient continues to not be dependent on invasive ventilation or tracheostomy **and**
- Patient continues to not be dependent on the use of non-invasive ventilation beyond use for naps and nighttime sleep **and**
- Prescribed by or in consultation with a neurologist with expertise in the diagnosis and treatment of SMA **and**
- Spinraza is to be administered intrathecally by, or under the direction of, healthcare professionals experienced in performing lumbar punctures **and**
- Patient is not to receive concomitant chronic survival motor neuron (SMN) modifying therapy for the treatment of SMA (e.g., Evrysdi) **and**
- One of the following:
 - Patient has not previously received gene replacement therapy for the treatment of SMA (e.g., Zolgensma) **or**
 - Both of the following:
 - Patient has previously received gene therapy for the treatment of SMA (e.g., Zolgensma) **and**
 - Documentation of an inadequate response to gene therapy (e.g., sustained decrease in at least one motor test score over a period of 6 months)

Applicable Codes

The following list(s) of procedure and/or diagnosis codes is provided for reference purposes only and may not be all inclusive. Listing of a code in this policy does not imply that the service described by the code is a covered or non-covered health service. Benefit coverage for health services is determined by the member specific benefit plan document and applicable laws that may require coverage for a specific service. The inclusion of a code does not imply any right to reimbursement or guarantee claim payment. Other Policies and Guidelines may apply.

HCP Code	Description
J2326	Injection, nusinersen, 0.1 mg

ICD-10 Code	Description
G12	Spinal muscular atrophy and related syndromes
G12.0	Infantile spinal muscular atrophy, type I [Werdnig-Hoffman]
G12.1	Other inherited spinal muscular atrophy
G12.25	Progressive spinal muscle atrophy
G12.8	Other spinal muscular atrophies and related syndromes
G12.9	Other inherited spinal muscular atrophy

Background

Spinal muscular atrophy (SMA) is a rare, autosomal recessive disease characterized by muscle atrophy and progressive weakness due to degeneration of anterior horn cells (Muni-Lofra et al 2025). The incidence of SMA is approximately 1 in 10,000 live births, affecting females and males equally (National Organization for Rare Disorders [NORD] 2024). There are an estimated 9000 patients living with SMA in the United States (U.S.) (Novartis 2025).

SMA is primarily caused by a homozygous deletion or mutation in the 5q13 survival motor neuron 1 (*SMN1*) gene (Muni-Lofra et al 2025). *SMN1* creates survival motor neuron (SMN) protein, a protein essential for motor neuron development. The *SMN2* gene also produces SMN protein; however, only a small amount of the protein it creates is functional (Institute for Clinical and Economic Review [ICER] 2025). The number of *SMN2* gene copies varies among individuals, and patients with a higher number of *SMN2* gene copies tend to have less severe SMA (Bodamer et al 2026).

SMA can lead to motor handicap of various intensity in patients. Respiratory issues, endocrinological problems, and scoliosis are commonly observed in patients with SMA (Pierzchlewicz and Kotulska 2025). Most children with SMA who survive to 18 months require non-oral feeding support, and 100% die or require permanent ventilation by 2 years of age (Strauss et al 2022). SMA phenotypes are classified as types 0 (most severe) through 4 (least severe) and vary in their presentation (Bodamer 2026).

Nusinersen is an antisense oligonucleotide designed to treat spinal muscular atrophy (SMA) caused by mutations in chromosome 5q that lead to SMN protein deficiency. Nusinersen binds to sites within *SMN2* pre-mRNA, promoting inclusion of exon 7 in *SMN2* mRNA transcripts and increasing production of full-length, functional SMN protein (Finkel et al 2016).

Clinical Evidence

Spinraza (nusinersen)

Key clinical trials supporting the safety and efficacy of nusinersen include ENDEAR, CHERISH, NURTURE, and EMBRACE.

The pivotal trial ENDEAR (N = 121) was a 13-month, Phase 3, randomized, sham-controlled, double-blind, multicenter trial in patients 7 months or younger who had an onset of SMA symptoms at ≤ 6 months of age and had homozygous deletion or mutation of *SMN1* and 2 copies of the *SMN2* gene (Finkel et al 2017).

- At interim analysis, a higher proportion of patients treated with nusinersen had a motor milestone response than those in the control group (41% vs 0%, $p < 0.001$), prompting early termination of the trial. The final analysis showed that 51% of the nusinersen-treated group had a motor milestone response, compared with no patients in the control group. Motor milestones reached included achievement of full head control (22%), ability to roll over (10%), ability to sit independently (8%), and ability to stand (1%).
- A co-primary endpoint of event-free survival also favored nusinersen vs placebo (61% vs 32%; $p = 0.005$).
- Patients in the nusinersen group also had a 63% lower risk of death compared with the control group (hazard ratio, 0.37; 95% confidence interval [CI], 0.18 to 0.77; $p = 0.004$).

CHERISH (N = 126) was a Phase 3, randomized, sham-controlled, double-blind, multicenter trial in patients aged 2 to 12 years with SMA type 2. The primary endpoint was the least-squares mean change from baseline in the Hammersmith Functional Motor Scale-Expanded (HFMSE) score at 15 months of treatment (Mercuri 2018[b]).

- In the pre-planned interim analysis, there was a significant improvement in the HFMSE from baseline to 15 months in the nusinersen group vs the control group (mean difference in change, 5.9 points; 95% CI, 3.7 to 8.1; $p < 0.001$).
- Results of the final analysis were consistent with the results of the interim analysis. In the final analysis, 57% of the children in the nusinersen group vs 26% in the control group had an increase from baseline to month 15 in the HFMSE score of at least 3 points ($p < 0.001$), and the overall incidence of adverse effects was similar in the nusinersen group and the control group (93% vs 100%, respectively).

NURTURE was a Phase 2, open-label, single-arm trial to evaluate the use of nusinersen in patients with SMA and 2 or 3 copies of *SMN2* who were ≤ 6 weeks of age and asymptomatic at the time of treatment initiation. The primary endpoint was time to death or respiratory intervention (invasive or non-invasive for ≥ 6 hours per day continuously for ≥ 7 days or tracheostomy).

- At an interim analysis published in 2019, 25 patients had been enrolled, of whom 15 had 2 *SMN2* copies and 10 had 3 *SMN2* copies. At the time of the interim analysis, 4 participants (16%) had utilized a respiratory intervention. All patients were alive and none required permanent ventilation. Efficacy was further supported by the achievement of motor milestones by HINE-2 and motor function by CHOP INTEND. Of note, all patients achieved the milestone of “sitting without support” and 23 of 25 patients (92%) achieved “walking with assistance” (De Vivo et al 2019).
- An additional interim analysis was performed in 2021 and published in 2023; this analysis reported data through a median 4.9 years of treatment. At the time of this analysis, all 25 infants enrolled in the study were alive and none required permanent ventilation. All children with 3 *SMN2* copies achieved all motor milestones; all but 1 milestone in 1 child were achieved within the normal developmental timeframe. All children with 2 *SMN2* copies achieved the motor milestone of “sitting without support”; 14 of 15 children achieved “walking with assistance,” and 13 of 15 children achieved “walking alone” (Crawford et al 2023).
- An evaluation was performed in 2025 at 8.3 years of follow-up. All infants achieved sitting without support and standing with assistance (WHO motor milestones) during NURTURE, and many achieved milestones within age-appropriate timeframes and maintained them to the last visit. Median Hammersmith Functional Motor Scale Expanded score at Day 2891: 59 with 2 *SMN2* copies; 66 with 3 *SMN2* copies (max score, 66). Nusinersen led to robust and sustained neurofilament light chain (NfL) reductions in infants with 2 *SMN2* copies; levels remained low in those with 3 *SMN2* copies. NURTURE results support the long-term efficacy and safety of early nusinersen

in infants with SMA. Sustained NfL suppression indicated the slowing of neurodegeneration central to SMA pathology. All infants survived, and most achieved and retained improved motor function. (Kuntz et al 2025).

An additional trial, EMBRACE, was a randomized, double-blind, sham procedure-controlled trial examining the efficacy of nusinersen in infants and young children with SMA who were ineligible for the pivotal ENDEAR and CHERISH studies. This trial only enrolled 21 patients before it was terminated early based on the benefits demonstrated in an interim analysis of ENDEAR. Despite the early termination, motor milestone responder rates (assessed using HINE-2) were higher among patients receiving nusinersen (93% vs 29% with the sham procedure at the last available assessment) (Acsadi et al 2021).

Clinical Guidelines

SMA Newborn Screening Working Group. Treatment algorithm for infants diagnosed with SMA through newborn screening (Glascocock et al 2018, Glascocock et al 2020).

- Clinical and preclinical data indicate that early treatment will be critical in order to modulate the rapid, progressive degeneration seen in SMA, particularly SMA type 1. Animal studies also show that the best results occur when drugs are given as early as possible.
- Recommendations for the use of SMN-upregulating treatment for patients with a confirmed positive result for SMA on newborn screening are based on the number of *SMN2* copies, as follows:
 - 1 *SMN2* copy: probable SMA type 0. Treatment is recommended if the patient is truly pre-symptomatic. If symptoms are present, physician discretion is recommended. (Most patients with 1 copy of *SMN2* will be symptomatic at birth.)
 - 2 *SMN2* copies: probable SMA type 1. Treatment is recommended.
 - 3 *SMN2* copies: probable SMA type 2 or type 3. Treatment is recommended.
 - 4 *SMN2* copies: probable SMA type 3 or type 4. Treatment is recommended.
 - 5 *SMN2* copies: Waiting to treat is recommended.
- The working group acknowledges that the future availability of new FDA-approved therapies will prompt the need for additional consideration by physicians and patients, as each drug will present unique benefits, risks, and burdens.

SMA update in best practices: Recommendations for treatment considerations (Schroth et al 2025)

- The Healthcare Professionals' Working Group (HCPWG), which includes 17 practicing neurologists (14 in the U.S. and 3 in Europe), 1 U.S. pediatric critical care physician, as well as a community working group of caregivers and patients with SMA, provided best practices/treatment considerations for patients with SMA. Key points from this guidance are listed below as follows.
 - When considering initiating treatment for patients newly diagnosed with SMA (either symptomatically or before symptom onset) *SMN2* copy number and age are the 2 important patient characteristics that guide treatment.
 - SMN enhancing treatment should be initiated as soon as feasible for newly diagnosed patients.
 - Infants with 2 *SMN2* copies have an extremely short time during which rapid irreversible motor neuron loss occurs. In contrast, infants with 3 or 4 *SMN2* copies diagnosed before symptom onset may have a somewhat longer yet highly variable time course for irreversible motor neuron loss and the appearance of symptoms. Of note, rapid loss of motor neurons occurs before symptom presentation; therefore, treatment cannot be delayed.
 - Initiating treatment for newly diagnosed SMA is recommended and is considered urgent for all infants with ≤ 4 *SMN2* copies.

- Observations in natural history and clinical trials have shown that the outcomes response to DMTs is positive across all age groups and severity.
- Physical route of administration limitations may drive consideration of initial DMT and may also drive a treatment plan modification from intrathecal administration to a DMT with an alternative route of administration.
 - For example, a patient with complex spine anatomy is at risk for or may have difficulty tolerating the administration of intrathecal DMT.
 - Similarly, patients with underlying liver disease or elevated liver transaminases on initial screening may not be able to receive gene therapies (Itvisma or Zolgensma), as these treatments may exacerbate preexisting liver disease.
- When considering a medication or treatment plan change, unless there is an urgent indication, a treatment and associated patient outcomes should be monitored for a minimum of 6 to 12 months before making a change. Examples of an urgent indication to consider treatment change before a 6 to 12 month trial include significant AEs or intolerance to medication not acceptable to patient or health care provider (HCP), intolerance to medication administration route, significant disease progression as determined by the HCP and patient/caregiver, loss of motor milestones (infancy and young child), or pregnancy.
 - Add-on treatment, such as any SMN-enhancing treatment that is given after receiving Itvisma or Zolgensma and Evrysdi (risdiplam) and Spinraza (nusinersen) given concurrently, is being explored in clinical trials. There are still unanswered questions regarding the possible benefits of add-on treatment, safety, and timing (i.e., as to when to add on).
- When determining a treatment plan with an adolescent or adult with SMA, factors such as quality of life, burden vs benefit of treatment, and reproductive issues should be considered.
 - Comorbidities play a significant role such as having complex spine anatomy or underlying renal disease, and reproductive planning also affects decision-making.
 - Expectations for response to treatment for adults have a different focus compared to those for young children. Anticipated outcomes for adults are slowed progression of SMA disease, maintaining current motor function to perform activities of daily living, and optimizing independence. Thus, the effect of SMN-enhancing treatments may require a longer time course to observe, i.e., ≥ 12 months.

2024 European Consensus Statement on Gene Therapy for Spinal Muscular Atrophy (Kirschner et al 2024).

- The statement was updated in 2024 to reflect the growing body of evidence regarding gene therapy in SMA.
 - Selection criteria:
 - SMA should be included in newborn screening programs in countries where disease-modifying treatments are available; patients identified by newborn screening should be evaluated by a pediatric neurologist as soon as possible. Disease-modifying treatment should be initiated without delay as soon as symptoms or low *SMN2* copy numbers (≤ 3) are detected.
 - Traditional SMA types (0 to 4) alone are not enough to define patients who would most benefit from gene therapy. Age at onset, disease duration, and motor function status are key factors that predict response to treatment in symptomatic patients, whereas treatment decisions for presymptomatic patients should primarily be based on *SMN2* copy number. Data on the efficacy of Zolgensma in older and heavier patients remain limited; for these patients, it is particularly important for physicians to discuss the benefit/risk ratio and to carefully manage parents' or patients' expectations. Risks with gene therapy increase with the dose administered; since dose is proportional to weight and age, heavier and older patients should be treated cautiously. Treatment with other disease-modifying treatments or future intrathecal administration of Zolgensma, if it shows an acceptable efficacy-safety ratio, should be considered as a valuable alternative and discussed with parents.
 - In patients presenting with severe symptomatic disease, there is a high risk of living with severe disability despite the use of gene therapy. Palliative care is recommended as an alternative treatment option in these patients.

- There is no convincing evidence that combination therapy (e.g., Zolgensma plus nusinersen; Zolgensma plus risdiplam) is superior to any single treatment alone. Before more evidence is available, combinations of approved therapies should not be part of routine care.
- Structural requirements for administration: Providers performing gene therapy should have broad expertise in the assessment and treatment of SMA according to international standards. In newly diagnosed patients, any delay in treatment should be avoided, and the time frame between diagnosis and initiation of disease-modifying therapy should be as short as possible. Patients with SMA type 1 and/or 2 copies of *SMN2* should be considered medically urgent.
- Generation of additional evidence: Data regarding safety and effectiveness should be collected for all treated patients. Institutions using Zolgensma should be adequately equipped with resources to provide long-term monitoring. The statement suggests that older and heavier patients should only receive Zolgensma under a rigorous protocol with continuous monitoring of safety and efficacy; use of Zolgensma in patients weighing > 21 kg cannot be recommended.

U.S. Food and Drug Administration (FDA)

This section is to be used for informational purposes only. FDA approval alone is not a basis for coverage.

[Spinraza](#) is a survival motor neuron-2 (*SMN2*)-directed antisense oligonucleotide indicated for the treatment of spinal muscular atrophy (SMA) in pediatric and adult patients.

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Policy History/Revision Information

Date	Summary of Changes
9/20/2023	Approved by OptumRx P&T Committee
6/19/2024	Annual review. Updated ICD-10 codes, clinical evidence and references.
6/18/2025	Annual review. Updated background section, clinical evidence, guidelines, and references.
7/15/2026	Annual review. Updated background section, clinical guidelines, and references.

Instructions for Use

This Medical Benefit Drug Policy provides assistance in interpreting standard benefit plans. When deciding coverage, the member specific benefit plan document must be referenced as the terms of the member specific benefit plan may differ from the standard plan. In the event of a conflict, the member specific benefit plan document governs. Before using this policy, please check the member specific benefit plan document and any applicable federal or state mandates. The insurance reserves the right to modify its Policies and Guidelines as necessary. This Medical Benefit Drug Policy is provided for informational purposes. It does not constitute medical advice.

OptumRx may also use tools developed by third parties to assist us in administering health benefits. OptumRx Medical Benefit Drug Policies are intended to be used in connection with the independent professional medical judgment of a qualified health care provider and do not constitute the practice of medicine or medical advice.

Nondiscrimination & Language Access Policy



Discrimination is Against the Law. Aspirus Health Plan, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, (including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation, gender identity and sex stereotypes), consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2). Aspirus Health Plan, Inc. does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Aspirus Health Plan, Inc.:

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- Qualified sign language interpreters.
- Written information in other formats (large print, audio, accessible electronic formats, other formats).

Provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters.
- Information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the Nondiscrimination Grievance Coordinator at the address, phone number, fax number, or email address below.

If you believe that Aspirus Health Plan, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a *grievance* with:

Nondiscrimination Grievance Coordinator
Aspirus Health Plan, Inc.
PO Box 1890
Southampton, PA 18966-9998
Phone: 1-866-631-5404 (TTY: 711)
Fax: 763-847-4010
Email: customerservice@aspirushealthplan.com

You can file a *grievance* in person or by mail, fax, or email. If you need help filing a *grievance*, the Nondiscrimination Grievance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>. This notice is available at Aspirus Health Plan, Inc.'s website: https://aspirushealthplan.com/webdocs/70021-AHP-NonDiscrim_Lang-Assist-Notice.pdf.

Language Assistance Services

Albanian: KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-800-332-6501 (TTY: 711).

Arabic: تنبيه: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية متاحة لك مجاناً. اتصل بن أعلى رقم الهاتف 1-800-332-6501 (رقم هاتف الصم والبك : 711)

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-332-6501 (ATS: 711).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-332-6501 (TTY: 711).

Hindi: यान द : य द आप िहंदी बोलते ह तो आपके िलए मु त म भाषा सहायता सेवाएं उपल थ ह 1-800-332-6501 (TTY: 711) पर कॉल कर ।

Hmong: LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-332-6501 (TTY: 711).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-332-6501 (TTY: 711) 번으로 전화해 주십시오.

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-332-6501 (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-332-6501 (телетайп: 711).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-332-6501 (TTY: 711).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nangwalang bayad. Tumawag sa 1-800-332-6501 (TTY: 711).

Traditional Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-332-6501 (TTY: 711)

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-332-6501 (TTY: 711).

Pennsylvania Dutch: Wann du Deutsch (Pennsylvania German / Dutch) schwetzscht, kannst du mitaue Koschte ebbergricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-332-6501 (TTY: 711).

Lao: ໂປດຊາບ: ຖ້າວ່າທ່ານເວົ້າພາສາລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໂດຍບໍ່ເສັຽຄ່າ, ຄວນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-332-6501 (TTY: 711).