Ustekinumab IV (Otulfi, Pyzchiva, Selarsdi, Stelara, Wezlana, Yesintek)

Policy Number: MC/PC 049
Effective Date: August 1, 2025

Instructions for Use

Table of Contents **Page**

Related Policies

- n/a

Coverage Rationale

This policy refers to the following ustekinumab products for intravenous infusion only:

- Stelara (ustekinumab) injection, for intravenous use
- Otulfi (ustekinumab-aauz) injection, for intravenous use
- Pyzchiva (ustekinumab-ttwe) injection, for intravenous use
- Selarsdi (ustekinumab-aekn) injection, for intravenous use
- Stelara (ustekinumab) injection, for intravenous use
- Wezlana (ustekinumab-auub) injection, for intravenous use
- Yesintek (ustekinumab-kfce) injection, for intravenous use

Crohn's Disease

For initial coverage of ustekinumab IV for Crohn's Disease, the following will be required:

- Diagnosis of moderately to severely active Crohn's disease **and**
- One of the following:
  - Frequent diarrhea and abdominal pain
  - At least 10% weight loss
  - Complications such as obstruction, fever, abdominal mass
  - Abnormal lab values (e.g., C-reactive protein [CRP])
  - CD Activity Index (CDAI) greater than 220 **and**
- Medication is to be administered as an intravenous induction dose **and**

- Medication induction dosing is in accordance with the United States Fo[illegible]d labeled dosing for Crohn's disease:
    - 260 mg for patients weighing 55 kg or less
    - 390 mg for patients weighing more than 55 kg to 85 kg
    - 520 mg for patients weighing more than 85 kg **and**
- Prescribed by or in consultation with a gastroenterologist

Ulcerative Colitis:

For initial coverage of ustekinumab IV for Ulcerative Colitis, the following will be required:

- Diagnosis of moderately to severely active ulcerative colitis **and**
- One of the following:
    - Greater than 6 stools per day
    - Frequent blood in the stools
    - Frequent urgency
    - Presence of ulcers
    - Abnormal lab values (e.g., hemoglobin, ESR, CRP)
    - Dependent on, or refractory to, corticosteroids **and**
- Medication is to be administered as an intravenous induction dose **and**
- Medication induction dosing is in accordance with the United States Food and Drug Administration approved labeled dosing for ulcerative colitis:
    - 260 mg for patients weighing 55 kg or less
    - 390 mg for patients weighing more than 55 kg to 85 kg
    - 520 mg for patients weighing more than 85 kg **and**
- Prescribed by or in consultation with a gastroenterologist

Applicable Codes

The following list(s) of procedure and/or diagnosis codes is provided for reference purposes only and may not be all inclusive. Listing of a code in this policy does not imply that the service described by the code is a covered or non-covered health service. Benefit coverage for health services is determined by the member specific benefit plan document and applicable laws that may require coverage for a specific service. The inclusion of a code does not imply any right to reimbursement or guarantee claim payment. Other Policies and Guidelines may apply.

HCPCS Code	Description
C9399	Unclassified drugs or biologicals used in the outpatient hospital setting
J3358	Ustekinumab for intravenous injection, 1 mg
J3590	Unclassified biologics
Q5138	Injection, ustekinumab-auub (Wezlana), biosimilar, intravenous, 1 mg
Q9997	Injection, ustekinumab-ttwe (Pyzchiva), intravenous, 1 mg
Q9998	Injection, ustekinumab-aekn (Selarsdi), 1 mg
Q9999	Injection, ustekinumab-aauz (Otulfi), biosimilar, 1 mg

ICD-10 Code	Description
K50.00	Crohn's disease of small intestine without complications
K50.011	Crohn's disease of small intestine with rectal bleeding

ICD-10 Code	Description
K50.012	Crohn's disease of small intestine with intestinal obstructi
K50.013	Crohn's disease of small intestine with fistula
K50.014	Crohn's disease of small intestine with abscess
K50.018	Crohn's disease of small intestine with other complication
K50.019	Crohn's disease of small intestine with unspecified complications
K50.10	Crohn's disease of large intestine without complications
K50.111	Crohn's disease of large intestine with rectal bleeding
K50.112	Crohn's disease of large intestine with intestinal obstruction
K50.113	Crohn's disease of large intestine with fistula
K50.114	Crohn's disease of large intestine with abscess
K50.118	Crohn's disease of large intestine with other complication
K50.119	Crohn's disease of large intestine with unspecified complications
K50.80	Crohn's disease of both small and large intestine without complications
K50.811	Crohn's disease of both small and large intestine with rectal bleeding
K50.812	Crohn's disease of both small and large intestine with intestinal obstruction
K50.813	Crohn's disease of both small and large intestine with fistula
K50.814	Crohn's disease of both small and large intestine with abscess
K50.818	Crohn's disease of both small and large intestine with other complication
K50.819	Crohn's disease of both small and large intestine with unspecified complications
K50.90	Crohn's disease, unspecified, without complications
K50.911	Crohn's disease, unspecified, with rectal bleeding
K50.912	Crohn's disease, unspecified, with intestinal obstruction
K50.913	Crohn's disease, unspecified, with fistula
K50.914	Crohn's disease, unspecified, with abscess
K50.918	Crohn's disease, unspecified, with other complication
K50.919	Crohn's disease, unspecified, with unspecified complication
K51.00	Ulcerative (chronic) pancolitis without complications
K51.011	Ulcerative (chronic) pancolitis with rectal bleeding
K51.012	Ulcerative (chronic) pancolitis with intestinal obstruction
K51.013	Ulcerative (chronic) pancolitis with fistula
K51.014	Ulcerative (chronic) pancolitis with abscess
K51.018	Ulcerative (chronic) pancolitis with other complication
K51.019	Ulcerative (chronic) pancolitis with unspecified complications
K51.20	Ulcerative (chronic) proctitis without complications
K51.211	Ulcerative (chronic) proctitis with rectal bleeding
K51.212	Ulcerative (chronic) proctitis with intestinal obstruction
K51.213	Ulcerative (chronic) proctitis with fistula
K51.214	Ulcerative (chronic) proctitis with abscess

ICD-10 Code	Description
K51.218	Ulcerative (chronic) proctitis with other complication
K51.219	Ulcerative (chronic) proctitis with unspecified complications
K51.30	Ulcerative (chronic) recto sigmoiditis without complications
K51.311	Ulcerative (chronic) recto sigmoiditis with rectal bleeding
K51.312	Ulcerative (chronic) recto sigmoiditis with intestinal obstruction
K51.313	Ulcerative (chronic) recto sigmoiditis with fistula
K51.314	Ulcerative (chronic) recto sigmoiditis with abscess
K51.318	Ulcerative (chronic) recto sigmoiditis with other complication
K51.319	Ulcerative (chronic) recto sigmoiditis with unspecified complications
K51.50	Left sided colitis without complications
K51.511	Left sided colitis with rectal bleeding
K51.512	Left sided colitis with intestinal obstruction
K51.513	Left sided colitis with fistula
K51.514	Left sided colitis with abscess
K51.518	Left sided colitis with other complication
K51.519	Left sided colitis with unspecified complications
K51.80	Other ulcerative colitis without complications
K51.811	Other ulcerative colitis with rectal bleeding
K51.812	Other ulcerative colitis with intestinal obstruction
K51.813	Other ulcerative colitis with fistula
K51.814	Other ulcerative colitis with abscess
K51.818	Other ulcerative colitis with other complication
K51.819	Other ulcerative colitis with unspecified complications
K51.90	Ulcerative colitis, unspecified, without complications
K51.911	Ulcerative colitis, unspecified with rectal bleeding
K51.912	Ulcerative colitis, unspecified with intestinal obstruction
K51.913	Ulcerative colitis, unspecified with fistula
K51.914	Ulcerative colitis, unspecified with abscess
K51.918	Ulcerative colitis, unspecified with other complication
K51.919	Ulcerative colitis, unspecified with unspecified complications
K51.40	Inflammatory polyps of colon without complications
K51.411	Inflammatory polyps of colon with rectal bleeding
K51.412	Inflammatory polyps of colon with intestinal obstruction
K51.413	Inflammatory polyps of colon with fistula
K51.414	Inflammatory polyps of colon with abscess
K51.418	Inflammatory polyps of colon with other complication
K51.419	Inflammatory polyps of colon with unspecified complications

Background

Ustekinumab is a human IgG1κ monoclonal antibody that binds with high affin
subunit used by both the interleukin (IL)-12 and IL-23 naturally occurring cytokines. IL-12 and IL-23 are involved in inflammatory and immune responses, such as natural killer cell activation and CD4+ T-cell differentiation and activation.

Clinical Evidence

Crohn's Disease

Ustekinumab was evaluated in three randomized, double-blind, placebo-controlled clinical studies in adult patients with moderately to severely active Crohn's disease (Crohn's Disease Activity Index [CDAI] score of 220 to 450). There were two 8-week intravenous induction studies (CD-1 and CD-2) followed by a 44-week subcutaneous randomized withdrawal maintenance study (CD-3) representing 52 weeks of therapy. Patients in CD1 had failed or were intolerant to treatment with one or more TNF blockers, while patients in CD-2 had failed or were intolerant to treatment with immunomodulators or corticosteroids, but never failed treatment with a TNF blocker.

Ulcerative Colitis

Ustekinumab was evaluated in two randomized, double-blind, placebo-controlled clinical studies [UC-1 and UC-2 (NCT02407236)] in adult patients with moderately to severely active ulcerative colitis who had an inadequate response to or failed to tolerate a biologic (i.e., TNF blocker and/or vedolizumab), corticosteroids, and/or 6-MP or AZA therapy. The 8-week intravenous induction study (UC-1) was followed by the 44-week subcutaneous randomized withdrawal maintenance study (UC-2) for a total of 52 weeks of therapy. Disease assessment was based on the Mayo score, which ranged from 0 to 12 and has four subscores that were each scored from 0 (normal) to 3 (most severe): stool frequency, rectal bleeding, findings on centrally-reviewed endoscopy, and physician global assessment. Moderately to severely active ulcerative colitis was defined at baseline (Week 0) as Mayo score of 6 to 12, including a Mayo endoscopy subscore ≥2. An endoscopy score of 2 was defined by marked erythema, absent vascular pattern, friability, erosions; and a score of 3 was defined by spontaneous bleeding, ulceration. At baseline, patients had a median Mayo score of 9, with 84% of patients having moderate disease (Mayo score 6–10) and 15% having severe disease (Mayo score 11–12). Patients in these studies may have received other concomitant therapies including aminosalicylates, immunomodulatory agents (AZA, 6-MP, or MTX), and oral corticosteroids (prednisone).

Clinical Guidelines

Ulcerative Colitis

A 2019 guideline from the American College of Gastroenterology (ACG) recommends 5-ASA therapy for induction of remission in mildly active UC, and budesonide, systemic corticosteroids, TNF inhibitor therapy (adalimumab, golimumab, or infliximab), vedolizumab, and tofacitinib for induction of remission in moderately to severely active disease. Vedolizumab and tofacitinib are recommended for induction of remission in patients who have failed previous TNF inhibitor therapy. For maintenance of remission in patients with previously mildly active disease, 5-ASA therapy is recommended, and in patients with previously moderately to severely active disease, continuation of TNF inhibitor therapy, vedolizumab, or tofacitinib is recommended after induction of remission with these agents (Rubin et al 2019).

For adult outpatients with moderate to severe UC, an American Gastroenterological Association (AGA) living guideline was last updated in 2024, and recommends using infliximab, golimumab, vedolizumab, tofacitinib, upadacitinib, ustekinumab, ozanimod, etrasimod, risankizumab, and guselkumab over no treatment and suggests use of adalimumab, filgotinib (not approved in the U.S.) or mirikizumab over no treatment (Singh et al 2024). Biosimilars of infliximab, adalimumab, and ustekinumab are considered equivalent to the reference drug. Subcutaneous formulations of infliximab and vedolizumab have comparable efficacy to the intravenous maintenance doses. In patients with severe

disease, extended induction regimens up to 16 weeks or dose escalation may b ients with moderate to severe UC naïve to advanced therapies, the AGA suggests us (infliximab, vedolizumab, ozanimod, etrasimod, upadacitinib, risankizumab, guselkumab) or an intermediate efficacy medication (golimumab, ustekinumab, tofacitinib, filgotinib, mirikizumab), instead of a lower efficacy medication (adalimumab). JAK inhibitors may be associated with higher risk of major adverse cardiovascular events and cancer than TNF antagonists in older adults with cardiovascular risk factors. JAK inhibitors are recommended in those with failure or intolerance to TNF antagonists. Vedolizumab and anti-IL therapies may be associated with a lower infection risk than TNF antagonists and may be preferred in those at risk of immunosuppression-related infections or malignancies. JAK inhibitors and S1P receptor modulators should be avoided in women of childrearing age contemplating pregnancy.

The European Crohn's and Colitis Organisation (ECCO) recommends thiopurines for maintenance of remission in patients with steroid-dependent UC who are intolerant of 5-ASA. Remission can be induced with TNF inhibitors, vedolizumab, tofacitinib, or ustekinumab in patients with moderate to severe disease that has not responded to conventional therapy. Remission can be maintained with the same biologic agent that was used for induction therapy (Raine et al 2022).

Crohn's Disease

A 2018 ACG guideline on the management of CD in adults recommends controlled ileal release budesonide at a dose of 9 mg once daily for induction of symptomatic remission for patients with mild to moderate ileocecal CD. The guideline also recommends against the use of oral mesalamine to treat patients with active CD, since it has not consistently been shown effective for inducing remission and achieving mucosal healing when compared to placebo. Sulfasalazine is recommended for symptoms of mild to moderate colonic CD. For patients with more severe disease, the ACG states that the TNF inhibitors adalimumab, certolizumab, and infliximab are effective in the treatment of moderate to severely active CD in patients who are resistant to corticosteroids or are refractory to thiopurines or methotrexate. These agents can be considered for treating perianal fistulas, and infliximab can also treat enterocutaneous and rectovaginal fistulas in CD. Adalimumab, certolizumab, and infliximab are effective for the maintenance of TNF inhibitor-induced remission; due to the potential for immunogenicity and loss of response, combination with azathioprine/6-MP or methotrexate should be considered. The combination of infliximab with an immunomodulator (thiopurine) is more effective than monotherapy with individual agents in patients with moderate to severe CD and who are naïve to both agents. Infliximab can also treat fulminant CD. Vedolizumab with or without an immunomodulator can be used for induction and maintenance of remission in patients with moderate to severe CD. Patients are candidates for ustekinumab therapy, including for the maintenance of remission, if they have moderate to severe CD and have failed corticosteroids, thiopurines, methotrexate, or TNF inhibitors. The guideline acknowledges the effectiveness of biosimilar infliximab and biosimilar adalimumab for the management of moderate to severe CD (Lichtenstein et al 2018).

A 2021 AGA guideline on the medical management of moderate to severe CD strongly recommends the use of biologic monotherapy over thiopurine monotherapy for the induction of remission in adult outpatients and recommends TNF inhibitors or ustekinumab over no treatment for induction and maintenance of remission. In patients who are naïve to biologic drugs, infliximab, adalimumab, or ustekinumab are recommended over certolizumab pegol for the induction of remission and vedolizumab is suggested over certolizumab pegol. In patients who never responded to TNF inhibitors,the use of ustekinumab is recommended and the use of vedolizumab is suggested over no treatment for the induction of remission. In patients who previously responded to infliximab, the use of adalimumab or ustekinumab is recommended and the use of vedolizumab is suggested over no treatment for the induction of remission. The AGA recommends against the use of 5-ASA or sulfasalazine over no treatment for the induction or maintenance of remission. In patients with CD and active perianal fistula, infliximab is recommended over no treatment for the induction and maintenance of fistula remission. In patients with CD and active perianal fistula without perianal abscess, the use of biologic agents in combination with an antibiotic over a biologic drug alone is recommended for the induction of fistula remission (Feuerstein et al 2021).

The 2024 ECCO guideline on medical treatment in CD recommends the use of i), risankizumab, vedolizumab, and upadacitinib to induce remission and mainten moderate-to-severe CD (Gordon et al 2024). Other immunomodulator-related recommendations within the guideline include:

- Recommending combination therapy with infliximab and thiopurines when starting infliximab as induction therapy in patients with moderate-to-severe CD and recommending combination therapy for a minimum of 6 to 12 months.
- Suggesting against the combination of adalimumab and thiopurines over adalimumab alone to achieve clinical remission and response.
- Suggesting certolizumab can be used as induction therapy and maintenance therapy in moderate-to-severe CD.
- Suggesting adalimumab or ustekinumab are equally effective as induction and maintenance therapy in biologic-naïve patients with moderate-to-severe CD.

U.S. Food and Drug Administration (FDA)

This section is to be used for informational purposes only. FDA approval alone is not a basis for coverage.

Otulfi is a human interleukin-12 and -23 antagonist indicated for the treatment of:
Adult patients with:

- Moderate to severe plaque psoriasis (PsO) who are candidates for phototherapy or systemic therapy.
- Active psoriatic arthritis (PsA)
- Moderately to severely active Crohn's disease (CD)
- Moderately to severely active ulcerative colitis

Pediatric patients 6 years and older with:

- Moderate to severe plaque psoriasis, who are candidates for phototherapy or systemic therapy
- Active psoriatic arthritis (PsA)

Pyzchiva is a human interleukin-12 and -23 antagonist indicated for the treatment of:
Adult patients with:

- Moderate to severe plaque psoriasis (PsO) who are candidates for phototherapy or systemic therapy
- Active psoriatic arthritis (PsA)
- Moderately to severely active Crohn's disease (CD)
- Moderately to severely active ulcerative colitis

Pediatric patients 6 years and older with:

- Moderate to severe plaque psoriasis, who are candidates for phototherapy or systemic therapy
- Active psoriatic arthritis (PsA)

Selarsdi is a human interleukin-12 and -23 antagonist indicated for the treatment of:
Adult patients with:

- Moderate to severe plaque psoriasis (PsO) who are candidates for phototherapy or systemic therapy.
- Active psoriatic arthritis (PsA)
- Moderately to severely active Crohn’s disease (CD)
- Moderately to severely active ulcerative colitis

Pediatric patients 6 years and older with:

- Moderate to severe plaque psoriasis, who are candidates for phototherapy or systemic therapy
- Active psoriatic arthritis (PsA)

Stelara is a human interleukin-12 and -23 antagonist indicated for the treatment of:
Adult patients with:

- Moderate to severe plaque psoriasis (PsO) who are candidates for pho
- Active psoriatic arthritis (PsA)
- Moderately to severely active Crohn's disease (CD)
- Moderately to severely active ulcerative colitis

Pediatric patients (6 years or older) with:

- Moderate to severe plaque psoriasis who are candidates for phototherapy or systemic therapy
- Active psoriatic arthritis (PsA)

Wezlana is a human interleukin -12 and -23 antagonist indicated for the treatment of:
Adult patients with:

- Moderate to severe plaque psoriasis (PsO) who are candidates for phototherapy or systemic therapy
- Active psoriatic arthritis (PsA)
- Moderately to severely active Crohn's disease (CD)
- Moderately to severely active ulcerative colitis

Pediatric patients 6 years and older with:

- Moderate to severe plaque psoriasis, who are candidates for phototherapy or systemic therapy
- Active psoriatic arthritis (PsA)

Yesintek is a human interleukin-12 and -23 antagonist indicated for the treatment of:
Adult patients with:

- Moderate to severe plaque psoriasis (PsO) who are candidates for phototherapy or systemic therapy
- Active psoriatic arthritis (PsA)
- Moderately to severely active Crohn's disease (CD)
- Moderately to severely active ulcerative colitis

Pediatric patients 6 years and older with:

- Moderate to severe plaque psoriasis, who are candidates for phototherapy or systemic therapy
- Active psoriatic arthritis (PsA)

References

1. Feuerstein JD, Ho EY, Shmidt E, et al. AGA Clinical Practice Guidelines on the Medical Management of Moderate to Severe Luminal and Perianal Fistulizing Crohn's Disease. Gastroenterology. 2021;160(7):2496-2508.
2. Feuerstein JD, Isaacs KL, Schneider Y, et al. AGA clinical practice guidelines on the management of moderate to severe ulcerative colitis. Gastroenterol. 2020;158:1450-1461.
3. Gordon H, Minozzi S, Kopylov U, et al. ECCO guidelines on therapeutics in Crohn's disease: medical treatment. JCC. 2024;18:1531-1555. doi: 10.1093/ecco-jcc/jjae091.
4. Lichtenstein GR, Loftus EV, Isaacs KL, et al. ACG clinical guideline: management of Crohn's disease in adults. Am J Gastroenterol. 2018;113:481-517.
5. Otulfi. Package insert. Fresenius Kabi USA. October 2024.
6. Pyzchiva. Package insert. Sandoz Inc.; December 2024.
7. Raine T, Bonovas S, Burisch J, et al. ECCO Guidelines on Therapeutics in Ulcerative Colitis: Medical Treatment. J Crohns Colitis. 2022;16(1):2-17. doi:10.1093/ecco-jcc/jjab178.
8. Rubin DT, Ananthakrishnan AN, Siegel CA, et al. ACG clinical guideline: ulcerative colitis in adults. Am J Gastroenterol. 2019;114:384-413.
9. Selarsdi. Package insert. Teva Pharmaceuticals USA, Inc.; October 2024.

10. Singh S, Loftus EV, Limketkai BN, et al. AGA living clinical practice guideline moderate-to-severe ulcerative colitis. Gastroenterology 2024;167:1307-13 1.
11. Stelara. Package insert. Janssen Biotech.; November 2024.
12. Wezlana. Package insert. Amgen Inc; December 2024.
13. Yesintek. Package insert. Biocon Biologics, Inc.; November 2024.

Policy History/Revision Information

Date	Summary of Changes
12/13/2023	Approved by OptumRx P&T Committee
10/16/2024	Annual Review. All sections updated to reflect IV formulation only. Updated references.
07/16/2025	Annual review. Addition of biosimilar products, leading to change of name in policy. Updates to all sections.

Instructions for Use

This Medical Benefit Drug Policy provides assistance in interpreting standard benefit plans. When deciding coverage, the member specific benefit plan document must be referenced as the terms of the member specific benefit plan may differ from the standard plan. In the event of a conflict, the member specific benefit plan document governs. Before using this policy, please check the member specific benefit plan document and any applicable federal or state mandates. The insurance reserves the right to modify its Policies and Guidelines as necessary. This Medical Benefit Drug Policy is provided for informational purposes. It does not constitute medical advice.

OptumRx may also use tools developed by third parties to assist us in administering health benefits. OptumRx Medical Benefit Drug Policies are intended to be used in connection with the independent professional medical judgment of a qualified health care provider and do not constitute the practice of medicine or medical advice.

Archived Policy Versions (Internal Only)

Effective Date	Policy Number	Policy Title
mm/dd/yyyy – mm/dd/yyyy	######	Title of Policy Hyperlinked to KL or Other Internal Location

Nondiscrimination & Language Access Policy

Discrimination is Against the Law. Aspirus Health Plan, Inc. complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex, (including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation, gender identity and sex stereotypes), consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2). Aspirus Health Plan, Inc. does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Aspirus Health Plan, Inc.:
Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters.
- Written information in other formats (large print, audio, accessible electronic formats, other formats).

Provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters.
- Information written in other languages.

If *you* need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact the Nondiscrimination Grievance Coordinator at the address, phone number, fax number, or email address below.

If *you* believe that Aspirus Health Plan, Inc. has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, *you* can file a *grievance* with:

Nondiscrimination Grievance Coordinator
Aspirus Health Plan, Inc.
PO Box 1890
Southampton, PA 18966-9998
Phone: 1-866-631-5404 (TTY: 711)
Fax: 763-847-4010
Email: customerservice@aspirushealthplan.com

You can file a *grievance* in person or by mail, fax, or email. If *you* need help filing a *grievance*, the Nondiscrimination Grievance Coordinator is available to help *you*.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1.800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html. This notice is available at Aspirus Health Plan, Inc.'s website: https://aspirushealthplan.com/webdocs/70021-AHP-NonDiscrim_Lang-Assist-Notice.pdf.

Language Assistance Services

Albanian: KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë.Telefononi në 1-800-332-6501 (TTY: 711).

Arabic تنبيه: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية متاحة لك مجاناً. اتصل بن اعلى رقم الهاتف1-800-332-6501(رقم هاتف الصم والبك : 711)

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-332-6501 (ATS: 711).

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zurVerfügung. Rufnummer: 1-800-332-6501 (TTY: 711).

Hindi: _यान द_: य_द आप ि हंदी बोलते ह_ तो आपके ि लए मु_त म_ भाषा सहायता सेवाएं उपल_ध ह_।1-800-332-6501 (TTY: 711) पर कॉल कर_।

Hmong: LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-332-6501 (TTY: 711).

Korean: 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.1-800-332-6501 (TTY: 711)번으로 전화해 주십시오.

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer1-800-332-6501 (TTY: 711).

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.Звоните 1-800-332-6501 (телетайп: 711).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al1-800-332-6501 (TTY: 711).

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nangwalang bayad. Tumawag sa 1-800-332-6501 (TTY: 711).

Traditional Chinese: 注意：如果您使用繁體中文， 您可以免費獲得語言援助服務。請 致電 1-800-332-6501 (TTY: 711)

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-332-6501 (TTY: 711).

Pennsylvania Dutch: Wann du Deitsch (Pennsylvania German / Dutch) schwetzscht, kannscht du mitaus Koschte ebbergricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-800-332-6501 (TTY: 711).

Lao: ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ,ໂດຍບໍ່ເສັງຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-800-332-6501 (TTY: 711).